

PRE-CHARTER INFORMATION

ESSENTIAL INFORMATION REQUIRED: CREW LIST & ETA

Deadline: Please complete and submit your crew list at least 2 weeks before your charter. Use the electronic form only as the port authorities do not accept handwritten forms.

Skipped Charters: Please ignore the skipper sections on the form.

Bareboat Charters: Include a copy of your valid sailing licences (and VHF radio licence if you're chartering in Croatia or Italy).

Estimated Time of Arrival: Let us know when you expect to arrive at the yacht base so the base team can prepare for you.

GETTING TO THE YACHT BASE

Transportation: In most cases, licensed taxis are available at arrivals to take you directly to the yacht base. If you need information to arrange a private transfer please ask.

Transfers from other accommodation: If you have accommodation booked before or after your charter, it always works best to ask them to arrange your transfer to/from the yacht base as they can provide their specific location and directions.

Timing: If you're arriving significantly earlier or later than expected, please inform the base team (contact details on the Base Information Page).

Post-Charter Transfers: Talk to the base team at check-in to arrange transfers locally for your onward journey after the charter.

CHECK-IN ARRIVALS

Early Arrivals: If you are arriving early or before your charter, call the base team around 10:30-11:00 AM on your charter day for the best time to arrive for check-in (see Base Information page for contact details).

Late Arrivals: Arriving after 7:00 PM? No problem, just let us know in advance so that arrangements are made for your boarding.



PACKING ESSENTIALS

Luggage: Use soft bags instead of large, hard cases as space is limited on a yacht. In most cases there are little or no luggage storage facilities at the yacht base whilst you are on charter. If storage facilities are available during your charter the base team will gladly help but it's always best to travel light.

Cash: Bring local currency for locally payable fees and expenses like optional extras (skipper and hostess fees, paddleboards, water toys, etc.). Unless otherwise stated, for locally based fees cash is the accepted payment method. Many local mooring spots, small shops and family tavernas may only be able to accept cash.

Credit Card: A VISA or MASTERCARD with enough limit for the yacht security deposit or damage waiver if necessary (details on your Booking Statement).

Snorkelling Gear: Bring your own mask, snorkel, and flippers if possible, or you can purchase them locally.

Footwear: Lightweight, non-marking shoes are best for onboard, but many prefer to go barefoot.

Adapters: Don't forget European adapter plugs.

Bareboat Charter Licenses: Bring your valid sailing (and VHF radio licenses if your'e chartering in Croatia and Italy).

Insurance: Keep your travel insurance documents handy.

Life Jackets: All yachts have life jackets, usually of a standard adult and child size but it's wise to bring your own if you need specific sizes and for small children.

SKIPPERED CHARTERS

Provisioning for you & your Skipper/Hostess

Don't forget to provision enough food for your skipper, generally they are happy to have whatever you are having onboard. If you have a hostess they will ensure there are provisions for all onboard. You can invite your skipper (and hostess) to join you for evening meals, or cover their evening meal if you prefer to dine with your family or friends (around €30-40 per day is suggested). It works best to agree and pay an amount at the start for your skipper/hostess to cover their evening meals for the duration of the charter.

Tipping

Tipping your skipper and hostess at the end of your charter is customary but at your discretion. A guideline is 5-10% of the charter price each (excluding extras/optional charges), depending on their service. All skippers and hostesses speak English and add great value to your charter experience!



GENERAL QUESTIONS

Refuelling

Yachts are full at the start; you'll refuel at the end, either at a fuel station or via a truck at the dock. Payment can be made in cash or by card. For crewed charters fuel is usually paid out of the APA.

Provisioning Services

Most yacht bases have supermarkets or mini-markets on-site or nearby. In most cases there is also a pre-order service for supplies to be delivered to your yacht, sometimes a small service fee is applied (Details can be found on the Base Information Page). Confirm orders at least 7 days before your charter.

Product prices are often not able to be confirmed until delivery, as products and brand availability can vary locally from week to week. If you like to shop yourself or prefer to know the exact price for the produce at the time check the Base Information page for nearby shops or ask the base team at check-in. There'll be lots of opportunities to stock up on fresh produce at shops, markets, bakeries and cafes during your charter.

Internet & Mobile Signal

Using your own mobile phone for internet is usually best. Some bases offer Wi-Fi dongles, sometimes these are chargeable. Ask at check-in for Wi-Fi availability, data allowances etc. Free Wi-Fi is widely available at local cafés and restaurants. There is often good mobile phone signal around the sailing areas, even in the more remote places! Don't forget your chargers and adapters!

During your Charter

We hope you have an amazing trip. It is essential to inform the base team straight away if you experience any issues during your charter. Prompt communication allows any problems to be addressed and resolved as they occur, ensuring a better experience for you. It's not possible to rectify issues or concerns if they are only reported after the charter has ended. We wish you a fantastic Charter!

Feel free to get in touch if you have any other questions or need assistance
preparing for your charter!

Contact Us by Telephone or WhatsApp on +44 20 7139 8644

