

PRE-CHARTER INFORMATION

CREW LIST

Please complete and submit the crew list as soon as possible, ideally at least 2 weeks before your charter starts. If you have booked a skipper please ignore any skipper sections of the form. Please complete the crew list electronically as hand written forms are not accepted by the port authorities.

TRAVEL & TRANSFERS

In most cases there are licenced taxis waiting at arrivals who will bring you directly to the yacht base, however please let us know if you would like us to organise a private transfer and complete the online airport transfer request form in full electronically.

If you have booked other accommodation prior to your charter it always works best to ask them to organise your transfer to the yacht base.

If you are making your own way to the base please let us know the approximate time of your arrival. If you are going to be significantly earlier or later than expected please let the base team know, the contact details are on the Base Information Page.

For transfers at the end of your charter please speak with the base team when you check-in at the start of your charter and they can organize this locally for you for the end of the trip. We recommend not to wait until your last day to request your onward or homebound transfer as it can often be busy during the season on these days.

If you need any further help or information about travel to the yacht base please ask.



ARRIVALS

- If you're already at the destination before your charter or have an early arrival we recommend calling the base around 11.00 on the morning of your charter and they can give a clearer indication of when to arrive at the base for check-in.
- For bareboat charters usually only the skipper and co-skipper need to be present for check-in at the base office or designated meeting point and only the lead charterer is required for skippered and crewed charters. We recommend other members of your party to sit and relax at a café nearby as usually the base office/meeting points are quite small.
- If you will be arriving at the yacht base after 19.00 – 20.00 please inform us in advance so we can make arrangements with you for boarding your yacht.

DON'T FORGET TO BRING

Please use soft bags for luggage rather than hard cases as space on a yacht is limited and hard edges and wheels that can also damage the boat. It's always best to travel light.

- Local currency/cash for locally payable charges and any optional extras for your charter such as skipper or hostess fees, paddleboards etc. Many mooring places, small shops and family tavernas may only be able to accept cash.
- VISA or MASTERCARD credit card with available limits to cover the yacht security deposit and/or damage waiver. Details can be found on your booking statement.
- Snorkels, mask and flippers if you have them, or you can buy them locally.
- Lightweight shoes with non-marking soles for onboard, although many prefer to be barefoot. A lightweight waterproof jacket, particularly at the start or end of the season.
- European adapter plugs.
- For bareboat charters valid skipper sailing licences, co-skipper sailing licence (if they have one) and VHF radio licence (VHF mandatory for Croatia and Italy).
- Travel insurance policy information (to include the activity of sailing).
- All yachts are equipped with sufficient numbers of life jackets, usually of a standard adult and child size. If you are not a standard size, or especially for small children it is wise to bring your own life jackets.



GENERAL QUESTIONS

Fuel for the yacht

Your yacht will be full at the start of your charter and you (or your skipper if you have one) will fill up when you are returning to the base either at a fuel station or from a mobile fuel truck on the dock. You pay the fuel station or truck directly by cash or card. Please check the re-fueling and re-berthing procedure for your return to the yacht base with the base team at check-in.

Can I hire extras like Stand up Paddleboards?

Most yachts have an option to hire paddleboards (SUP's) and some yachts have other optional extras in addition to this. For more details of optional extras and their costs please see the optional extras request form. As hiring extras are subject to availability it's really important to let us know as soon as possible. You will pay for these extras when you arrive at base and most of the time these extras are payable in cash. If you leave it until the last minute there may not be any availability.

Provisioning

Most of the yacht bases have a supermarket or mini market on site or very close by. There is often also an online / pre-order provisioning service available so you can pre-order supplies before your charter which will be delivered to your yacht. Details for what is available at your specific yacht base can be found in the Base Information sheet. It's important to complete and confirm your order in advance of your charter start date, especially if you are sailing in peak summer season, usually 7-14 days ahead.

In some case there may be a small fee for the provisioning service. As products and brands vary from week to week it is not always possible to include specific prices. The final cost will be provided based on local prices and availability of specific brands and produce at check-in.

During your charter there will also be lots of opportunities to stock up on fresh produce at shops, markets, bakeries, restaurants and cafes around the sailing area.

Internet & mobile phone signal

Some yachts, especially in Croatia are equipped with a wi-fi router onboard for a reasonable fee. For more details of optional extras and their costs please see the optional extras request form. In Greece and often in Italy, wi-fi onboard is quite expensive and limited. We find the best option in almost every case is to use your own mobile for internet. There is also wi-fi internet available at many yacht bases and most cafés, bars and restaurants around the sailing areas have free Wi-Fi available. We find that many of the sailing areas do actually have good mobile phone signal, often even in the more remote places! Don't forget your charging adapters.

What happens if I have a later flight arrival?

If you have a skippered or crewed charter your skipper or crew will meet you at the base and welcome you onboard your yacht. You will receive the skipper/captain or crew members contact number the week of your charter so you can liaise with them.

If you have a bareboat charter and arrive after 19.00 we will let you know where your yacht is berthed and it will be open and ready for you to board. You will receive your yacht brief and handover the following morning, usually after 09.00.

Can I store luggage at the base?

In many cases there is a limited or no amount of space at the yacht base to store luggage. Some marinas do have luggage store facilities, please ask us or the base team for more information.

During and at the end of your charter

We hope you have an amazing sailing trip. If at any point at the start, during or at the end of your charter you have any sort of problem or issue with your charter you must inform the base team straight away.

Please check with the base team when you check-in at the start of your charter the procedure for returning to base at the end of you charter, fueling, mooring, check-out procedures etc. as well as requesting onward transfers if required. In most cases the check-out formalities start upon your return to the yacht base as the base teams begin the necessary yacht checks. You are kindly requested to allow base staff to board. The yachts are also inspected underwater by a diver and this may happen prior to you disembarking.



SKIPPED CHARTERS

Do skippered charters have fixed itineraries?

For skippered charters there aren't fixed itineraries, we and your skipper can make recommendations and suggestions and of course, your skipper will make the final calls depending on weather, distance, mooring viability etc.

When you arrive at the yacht base your skipper will discuss with you what kind of places you would like to visit and tailor things to meet your wishes, you are best not to set an itinerary in your mind before you arrive, but if you have some ideas, requests or preferences let us know and we can pass this information onto your skipper. The skippers, hostesses and crew will all speak English.

What about food and drink (provisioning) for you and your skipper/hostess?

When you provision for food remember to include enough for your skipper, generally they are happy to have whatever you are having. If you have a hostess they will ensure there is enough provisions for all onboard. In the evening most people like to spend time with their families' and friends' and the skipper can meet up with their fellow colleagues or just relax. Please cover their evening meal if you prefer to dine alone (around 30 euro per day is recommended). It works best to agree and pay an amount at the start for your skipper/hostess to cover their evening meals for the duration of the charter. All the skippers and hostesses are extremely professional and personable and provide discreet and unobtrusive assistance throughout your yacht charter.

How much should I tip the skipper (and hostess)?

It is customary that you tip your skipper/hostess at the end of the charter. A guideline amount would be between 5-10% of your yacht charter price (excluding extras/optional charges) for your skipper/hostess respectively. As this can encompass quite a range it's at your discretion to offer gratuity you think your skipper/hostess deserves. We're sure they'll add great value to your charter experience!

Please don't hesitate to contact us if you have any questions or need any information or advice.

Don't forget to share your sailing holiday photos with us to receive a voucher towards your next charter!

Facebook: Island Sailing Yacht Charter

Instagram: @islandsailingyachtcharter

Whatsapp: +44 20 7139 8644

WE WISH YOU A FANTASTIC CHARTER!



ISLANDSAILING

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